



ARIFA HOSSAIN CHONDA

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Saraipara, Pahartali,
Chittagong 4202

SKILLS

- Customer relationship management
- Product presentation
- Contract negotiation
- Communication skills
- Issue resolution

LANGUAGE

- Bangla
- English

COURSES

Digital Marketing Course (BRAC ISD)

REFERENCE

Mahfuz Un Nabi Emon
Sr Executive - Digital Marketing
B-ADVANCY Certification Ltd
Contact Number - 01883008237

SUMMARY

Dynamic sales executive with proven expertise in customer relationship management and product presentation. Committed to enhancing customer satisfaction and loyalty through effective communication and problem-solving.

EXPERIENCE

March 2023 - present

SB Fashion Women

Sales Executive

- Built strong client relationships to boost satisfaction.
- Delivered product presentations on features and benefits.
- Resolved inquiries to maintain loyalty and trust.

July 2018 - February 2023

Ayesha Beauty Parlour

Beautician & Customer Support

- Consulted with clients on beauty needs.
- Managed schedules to optimize flow.
- Delivered prompt, exceptional customer service.

ACADEMIC QUALIFICATION

Bachelor of Business Studies (BBS)

Dr Fazlul Hazera Degree College

Major: Business Studies

Dropout after the 2nd year final exam

Higher Secondary Certificate (H.S.C.) -2019

Saraipara City Corporation Degree College

GPA: 2.50 (out of 5.00)

Secondary School Certificate (S.S.C.) - 2017

Saraipara City Corporation High School

GPA: 3.50 (out of 5.00)