

Md Fayyaz Ali

UAT Intern — Digital Banking & Data Analysis



- +8801796580580
- fyayaz28@gmail.com
- github.com/Fayyaz28

Objective

Computer Science student with hands-on experience in User Acceptance Testing (UAT), digital banking validation, and data analysis. Currently working with City Bank's digital banking platform to validate transaction workflows, identify defects, and support product quality. Seeking to contribute strong analytical and technical skills to digital banking and financial technology teams.

Professional Experience

User Acceptance Testing (UAT) Intern

Nov 2025 – Present

City Bank PLC, Dhaka, Bangladesh

- Conduct end-to-end validation of CityTouch digital banking features across funds transfer, authentication, and compliance workflows
- Identify, document, and track defects using JIRA to align system behavior with business and regulatory requirements
- Design and execute detailed test cases based on Product Backlog Items (PBIs)
- Verify multiple transaction scenarios to ensure data accuracy and system reliability
- Coordinate with technical teams including PANAMAXX and F1Soft Group for issue resolution and retesting
- Gain hands-on exposure to CityTouch Core System and administrative panels

Technical Skills

Banking & Testing: Digital Banking Validation, Transaction Testing, User Acceptance Testing (UAT), JIRA, Software Testing Methodologies

Data Analysis: SQL (Intermediate), Excel (PivotTables, VLOOKUP), Data Visualization

Frontend: HTML5, CSS3, JavaScript (ES6+), Responsive Web Design, DOM Manipulation

Database: MySQL, SQLite, Query Optimization, Data Modeling

Projects

Financial Claims Dashboard (Banking Applicable)

SQL — Data Analysis

- Built a metrics dashboard using SQL to analyze collection rates and performance trends
- Skills:* SQL Querying, Aggregate Functions, CASE Statements, Date Analysis

Transaction Flow Simulator

Frontend Prototype

- Developed an interactive web-based tool to simulate banking transaction workflows with visual feedback
- Skills:* HTML5, CSS3, JavaScript, DOM Manipulation, UI/UX Principles

Data Validation & Reporting Tool

Excel + SQL

- Created automated Excel reports using PivotTables and SQL-based data extraction

- *Skills:* Excel Automation, SQL Integration, Data Visualization

Pixel Art Editor

Frontend Application

- Built a grid-based interface tool for UI layout prototyping
- *Skills:* HTML5, CSS Grid, JavaScript, Event Handling

Education

Bachelor of Science in Computer Science

BRAC University, Dhaka, Bangladesh

Jan 2021 – Present

Interests

Digital Banking Systems, Financial Data Analytics, Product Validation, Agile Testing Practices, Financial Technology

References

Maruf Hassan

Senior Manager, Digital Banking
Retail Banking Division, City Bank PLC
Email: maruf.hassan@citybankplc.com

Syed Ibrahim Saajid

First Vice President, Head of Digital Banking
City Bank PLC
Email: syed.ibrahim@citybankplc.com